



South York
MULTI-ACADEMY TRUST

Flexible Working Policy

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Links to other procedures:

This policy has been adopted by the Board of Directors of the South York Multi-Academy Trust (SYMAT) and applies to all schools that make up the Trust.

This policy applies to both Support and Teaching staff within schools operating within the South York Multi-Academy Trust unless specific conditions and applications are identified within this policy.

This policy will be monitored annually by the Multi-Academy Trust Board in line with the agreed timetable for policy review or sooner as events or legislation changes require.

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1.0 Policy statement

We are committed to providing equality of opportunity in employment and to developing work practices and policies that support work-life balance. We recognise that, in addition to helping balance work and personal lives, flexible working can raise staff morale, reduce absenteeism, and improve our use and retention of staff.

This policy gives eligible employees a formal opportunity to request a change to their working pattern in accordance with the statutory procedure for such requests.

Through this policy, we will accommodate flexible working where possible, but the priority will be the effective running of the school for the benefit of the students and, where granting flexible working would affect that, requests may not be granted. Requests will be handled in a reasonable manner.

No one who requests flexible working will be subjected to any detriment or lose any career development opportunities as a result.

This policy does not form part of any employee's contract of employment, and it may be amended at any time following consultation.

2.0 Scope and purpose

This policy applies to all employees. It does not apply to agency workers, consultants, or self-employed contractors.

Employees with at least 26 weeks of continuous service have a statutory right to request flexible working. That right is recognised by the formal procedure in this policy. The criteria for deciding who is eligible to follow the formal procedure are set out in Paragraph 5.

3.0 Responsibility for implementing the policy

The Trust has overall responsibility for the effective operation of this policy and for ensuring compliance with the relevant statutory framework. The Trust has delegated day-to-day responsibility for operating the policy and ensuring its maintenance and review to the Headteacher of each school.

3.1 Forms of flexible working

Flexible working can incorporate a number of possible changes to working arrangements:

- (a) reduction or variation of working hours
- (b) reduction or variation of the days worked
- (c) working from a different location (for example, from home)

Such changes may also involve starting a job share; working a set number of hours a year, rather than a week (annualised hours); working from home (whether for all or part of the week); working only during term-time (part-year working); working compressed hours; working flexi-time. Some of these arrangements may not be possible because of the nature of the work undertaken by the employee making the request as clearly its within a school environment - the needs of the business are determined by the school day and the timetable.

Employees should be aware that changes to working hours will affect pay and other benefits, for example, pension and annual leave entitlement.

4.0 Eligibility for the formal right to request procedure

4.1 Requests under the formal procedure set out in Paragraphs 6–9 of this policy can only be made by employees who meet the criteria set out below.

4.2 To be eligible to make a request under the formal procedure, you must:

- (a) be an employee
- (b) have worked for us continuously for 26 weeks at the date your request is made
- (c) not have made a formal request to work flexibly during the past 12 months

5.0 Making a formal flexible working request

- 5.1 You will need to submit a written application if you would like your flexible working request to be considered under the formal procedure. Once we have received a request, we will consider it.
- 5.2 Your written and dated application should be submitted to your Line Manager and, in order to meet the requirements of the formal procedure and to help them to consider your request, you should:
- (a) state that it is a statutory flexible working request
 - (b) provide as much information as you can about your current and desired working pattern, including working days, hours, and start and finish times
 - (c) give the date from which you want your desired working pattern to start
 - (d) identify the effect the changes to your working pattern will have on the work that you do, that of your colleagues, and on service delivery. If you have any suggestions about dealing with any potentially negative effects, please include these in your written application
 - (e) provide information confirming that you meet the eligibility criteria set out in Paragraph 4 of this policy
 - (f) state whether you have made a previous formal request for flexible working and, if so, when
 - (g) submit your request in good time and ideally at least two months before you wish the changes you are requesting to take effect
- 5.3 If you are making a request in relation to the Equality Act 2010, for example, as a reasonable adjustment for a disability, you should also state this in your request.
- 5.4 We might be able to agree your proposal without the need for a meeting (which is the next stage of the formal procedure). If that is the case, your Line Manager will write to you, confirming the decision and explaining the changes that will be made to your contract of employment.
- 5.5 If your proposal cannot be accommodated, the discussion between you and your Line Manager may result in an alternative working pattern that can assist you.

6.0 Formal procedure: meeting

- 6.1 Where necessary, your Line Manager, or senior leader within the organisation, will arrange to meet with you as soon as is practicably possible after receiving your written application. We will inform you if there is a delay in arranging this meeting. Your Line Manager or senior leader, may discuss your request with other senior members of staff who are responsible for timetabling, and make any necessary enquiries regarding your proposals before the meeting.
- 6.2 You may bring a colleague to the meeting as a companion if you wish, who may be your trade union representative or another co-worker. Your companion will be entitled to speak during the meeting and confer privately with you, but may not answer questions on your behalf.
- 6.3 The meeting will be used to discuss the working arrangements you have requested. You will be able to explain how the arrangements will benefit you as well as what effect your proposed working arrangements will have on your work and that of your colleagues, your department, your team, and the students. If the arrangements you have requested cannot be accommodated, discussion at the meeting also provides an opportunity to explore possible alternative working arrangements.
- 6.4 Your Line Manager or senior leader may suggest starting new working arrangements under an initial trial period to ensure that they meet your needs and those of your team / department / the students. We will set a review date to meet with you again shortly before the end of the trial period to discuss how the new arrangements are working.

7.0 Formal procedure: decision

- 7.1 Following the meeting, your Line Manager or senior leader will consider your request carefully and notify you of the decision in writing as soon as possible.

- 7.2 If your request is accepted, or where we propose an alternative to the arrangements you requested, your Line Manager will write to you with details of the new working arrangements, details of any trial period, an explanation of changes to your contract of employment, and the date on which they will commence. You will be asked to sign and return a copy of the letter. This will be placed on your personnel file to confirm the variation to your terms of employment and any change in pay communicated to Payroll. There may also be some additional practical matters, such as arrangements for handing over work, which your line manager will discuss with you.
- 7.3 Unless otherwise agreed (and subject to any agreed trial period), changes to your terms of employment will be permanent. You will not be able to make another formal request until 12 months after the date of your most recent request.
- 7.4 If your Line Manager or senior leader needs more time to make a decision, they will discuss this with you. For example, they may need time to investigate how your request can be accommodated or to consult several members of staff.
- 7.5 There will be circumstances where, owing to educational or operational requirements, we are unable to agree to a request. In these circumstances, your Line Manager or senior leader will write to you:
- (a) giving the business reason(s) for turning down your application
 - (b) explaining why the business reasons apply in your case
 - (c) setting out the appeal procedure
- 7.6 If we reject a request, it will be for one or more of the following eight business reasons:
- (a) the burden of additional costs
 - (b) detrimental effect on your ability to meet student and / or Trust demands
 - (c) inability to reorganise work among existing staff
 - (d) inability to recruit additional staff
 - (e) detrimental effect on quality
 - (f) detrimental effect on performance
 - (g) insufficiency of work during the periods that you propose to work
 - (h) planned changes

8.0 Formal procedure: appeal

- 8.1 You may appeal against the decision if your request is rejected or an alternative arrangement from the one you requested is offered. For example, this may be on the grounds that new information is now available that was not available for consideration or if you feel your request was not handled reasonably in line with this policy.
- 8.2 Your appeal must:
- (a) be in writing and dated
 - (b) set out the grounds on which you are appealing
 - (c) be sent to your line manager within 14 days of the date on which you received the written rejection of your request
- 8.3 Your Line Manager will arrange for a meeting to take place as soon as possible following receipt of your appeal. The meeting will be held at a convenient time for all those attending and, as at the meeting at which your request was considered, you can be accompanied by a colleague who may be your trade union representative or another co-worker.
- 8.4 An appeal panel will be selected, specifically for the appeal, which will usually consist of the Headteacher or other senior management team member, (e.g. if the Headteacher did not make the decision, they may hear, or it may be heard by the Trust CEO or a Headteacher from another school supported by the Trust's HR Business Partner or a Governor.
- 8.5 You will be informed in writing of the appeal panel's decision as soon as possible following the appeal meeting.

- 8.6 If your appeal is upheld, you will be advised of your new working arrangements, details of any trial period, an explanation of changes to your contract of employment, and the date on which they will commence. You will be asked to sign and return a copy of the letter. This will be placed on your personnel file to confirm the variation to your terms of employment. There may also be some additional practical matters, such as arrangements for handing over work that your line manager / senior manager will discuss with you.
- 8.7 You should be aware that changes to your terms of employment will be permanent, and you will not be able to make another formal request until 12 months after the date of your original application.
- 8.8 If your appeal is rejected, the written decision will give the business reason(s) for the decision and explain why the reason(s) apply in your case. You will not be able to make another formal request until 12 months after the date of your original application.

9.0 Timescales

- 9.1 Requests will be dealt with within a period of three months from first receipt to notification of the decision on appeal.
- 9.2 As a guide and to help ensure that requests are dealt with within this timescale:
- (a) normally, a meeting with you will be held within 28 days of your request being received
 - (b) normally, you will be informed in writing of the decision within 14 days of the meeting
 - (c) where an appeal is lodged, an appeal meeting will normally take place within 14 days of receipt of the appeal, and the outcome will be notified in writing within 14 days of the meeting
- 9.3 However, there will be exceptional occasions when it is not possible to complete the procedure within these time limits. Where an extension of time is agreed with you, your line manager will write to you confirming the extension and the date on which it will end.
- 9.4 If you withdraw a formal request for flexible working, you will not be eligible to make another formal request for 12 months from the date of your original request. In certain circumstances, a request made under the formal procedure will be treated as withdrawn. This will occur if:
- (a) you fail to attend two meetings under the formal procedure without reasonable cause
 - (b) you unreasonably refuse to provide information we require to consider your request

In such circumstances, your Line Manager will write to you confirming that the request has been treated as withdrawn.

10.0 Making an informal flexible working request

- 10.1 Employees who are ineligible to make a formal request and who wish to make an informal request for flexible working may make a request to their Line Manager, who will consider it according to our business and operational requirements.
- 10.2 It will help your Line Manager to consider your request if you:
- (a) make your request in writing
 - (b) provide as much information as you can about your current and desired working pattern, including working days, hours, and start and finish times, and give the date from which you want your desired working pattern to start
 - (c) think about what effect the changes to your working pattern will have on the work that you do and on your colleagues, as well as on our service delivery and that of your team / department / the students. If you have any suggestions about dealing with any potentially negative effects, please include these in your written application. These will then be considered as to their workability

10.3 Your Manager will advise you what steps will be taken in considering your request, which may include inviting you to attend a meeting, before advising you of the outcome of your request and the effect on your contract of employment.

11.0 Review of the policy

The HR Business Partner for the Trust will monitor the application and outcomes of this policy on an annual basis to ensure it is working effectively and conforms to current legislation and HR advice.